

Leigh West

Employment History

2017 – Current

IRESS

Life Insurance Research Analyst

- Collation, analysis and interpretation of policy definitions and features available within life and disability insurance products across Australia and New Zealand.
- Provision of research commentary and application of our proprietary rating methodology to enable our software users to determine the suitability of a product for their client.
- Market research analysis of life and disability insurance products for the purpose of maintaining and updating our rating methodology as necessary.

2014 – 2017

MLC Life Insurance

Claims Consultant

- Assessment and management of a portfolio of Salary Continuance claims with a strong emphasis on client service and return to work strategy.
- Efficient and timely assessment of liability on claims for Total and Permanent Disability benefits following a balanced consideration of medical and other evidence.
- Account and relationship management of our most heavily litigated portfolio requiring stakeholder management of key personnel at the Fund and Employer.
- Mentoring and training of junior consultants.

2013 – 2014

Konekt

Occupational Rehabilitation Consultant

- Return to work case management of predominantly physical claims under Victorian Worksafe Authority, Transport Accident Commission and Comcare legislation.
- Performed ergonomic assessments and manual handling training for injured employees to facilitate maintenance at work.
- Conducted pre-employment screenings and functional capacity evaluations to determine candidate suitability for their considered role.

2010 – 2012

Pace Health Management

Exercise Physiologist

- Exercise prescription and programming for healthy populations, and persons with chronic musculoskeletal and chronic metabolic conditions.
- Implemented strength and mobility group exercise programs for older adults.
- Worksite ergonomic evaluations and design and implementation of corporate health programs.

2010 – 2011 **Australian Catholic University**
Laboratory Demonstrator / Tutor

- Instructed class tutorials for EXSC187 Growth, Motor Development and Ageing.
- Instructed class tutorials for BIOL119 Foundation Biological Science.

Education

Degrees

2018 – Current **University of New England**
Bachelor of Computer Science
Major: Software Development

2011 **Australian Catholic University**
Master of Applied Exercise Science (Exercise Prescription)

2010 **Australian Catholic University**
Graduate Diploma of Applied Exercise Science (Exercise Prescription)

2007 - 2009 **Deakin University**
Bachelor of Exercise and Sport Science with Distinction
Major: Exercise Physiology

Certifications and Conferences

2020 Java Unit Testing with Junit and Mockito

2020 DevOps: CI/CD with Jenkins pipelines, Maven, Gradle

2020 React Course - Codecademy

2018 DDD Conference, Melbourne

Referees and Academic Transcripts

Available upon request.